



## Tariff

The rates are per person per night and are based on two people sharing an en-suite double room and inclusive of breakfast.

## Rates from £.....

To confirm a booking a "non refundable" deposit of £25 per person or the cost of one nights accommodation – whichever the greater will be payable. Rooms should not be considered reserved until our acknowledgment of the deposit and/or confirmation of the booking has been received. Payment by credit card will incur a surcharge of 2%

## Terms & Conditions

### Cancellation Policy

In the event of any cancellation, or part cancellation, or failure to arrive by any or all of the guests, on the agreed date, for whatever reason including illness, a cancellation charge will be levied. (Please note that all deposits are non refundable) Barms Farm will endeavour to re-let the accommodation for the period of the cancellation but for any part of the cancelled visit that is not re-let a charge will be levied.

In all instances notice of cancellation must be in writing and will be effective from the date of receipt by Barms Farm. The basis of calculating the cancellation charge will be based upon the number of days notice prior to the planned arrival date and will be levied as follows:-

Up to 21 days – 100%, 22 – 42 days - 75%, 43 – 63 days – 50%, 64 – 84 days – 25%

In the case of goods, services, meals or drinks that are offered as part of a package and remain untaken, no allowance refund or alternative will be made.

Barms Farm strongly recommends that guests take out Cancellation Holiday Insurance. Details of a suitable policy are enclosed with the booking confirmation. The purchase of holiday insurance is not obligatory.

### Termination Policy

Barms Farm reserves the right, at its discretion, to terminate, without notice, an individuals stay where deemed necessary through unacceptable behaviour or as a result of actions which are likely to endanger or offend others (Please note that non compliance of our strict **non smoking** policy would constitute termination) In such circumstances any outstanding account must be settled, no refunds will be made.

### Payment

Payment of final accounts and deposits are acceptable by cash, by cheque accompanied by a valid cheque guarantee card or by debit card. Any payment by credit card will be subject to a surcharge of 2%.

### Non Smoking & Pets

Smoking is not permitted within any part of Barms Farm whatsoever.

Please note that any offending guests will be asked to leave immediately and will be liable for professional cleaning of room and outstanding balance for nights booked but not taken through early departure. Pets are not permitted in the house or in the grounds.

### Damage

Guests are welcome to consume wine in the bedrooms but in the event of spoilage to furnishings and bedding will be liable to either professional cleaning costs or cost of replacement if the former is unsuccessful or inappropriate.

### Departure

Guests are requested to vacate rooms by 10.15am on morning of departure.

### Faults & Complaints

Any faults or complaints must be reported to the management at the time of the occurrence. Any complaints received after the event will not be accepted.

In the event of any major failure of any equipment, property or utilities, this will be dealt with as speedily as possible. The management cannot be held responsible for any inconvenience caused. All equipment and property is maintained on a regular basis.

### Effective Date

These terms and conditions supersede all others and are effective from 5th June 2009. The right is reserved to amend the contents without notice.